Treatment philosophy & safety guidelines

Our philosophy

We prioritize low-chemical, environmentally conscious solutions that deliver effective, long-term pest management. Successful control is a 50/50 partnership between our treatment and your property maintenance.

1. Pre-Treatment Preparation

Garden Maintenance
Where possible please trim back foliage from walls and clear gutters/leaf litter prior to our arrival to maximize coverage.

Reticulation / Sprinklers
Turn reticulation OFF 24 hours prior to treatment and leave it off for 24 hours after. Once dry (approx. 1–2 hours), treatments bond to surfaces and are rainfast.

Safety during & after treatment

2. Safety & Treatment Guidelines

External Sprays (Spiders, Cockroaches, Ants)
Close all doors and windows. Keep pets and family indoors until the product is completely dry.

Internal Wet Sprays (Fleas, Bedbugs)
The property must be vacant during application. You and your pets may return once dry (approx. 4 hours).

Rodent Control
We utilize secure, lockable bait stations in sensitive areas accessible to children and pets.

Maintenance Schedule
We recommend quarterly treatments in most cases to disrupt pest breeding cycles.

Termite care & follow-up

3. Termite Inspections & Care

Properties should remain well-ventilated, dry, and clean to reduce risk.

Termite Inspections
Recommended at least every 12 months (or every 6 months if active termites were recently detected).

Active Termites
If live activity is found during an inspection, we spot-treat immediately and return in 3 weeks to ensure treatment efficacy.

4. Reports, Payment & Feedback

Reports & Receipts
Emailed within 3 business days of service.

Questions or Concerns?
Feel free to ask your technician on-site or call the office. If anything isn't to your satisfaction, please contact us directly so we can address your concerns immediately. We love positive online reviews, but we always appreciate the chance to make things right first!